

E-BIKE AND BICYCLE RENTAL REGULATIONS

- The use of the bicycle presupposes physical suitability, being of legal age, and the technical expertise of the rider. Thus, the user, when renting the bicycle or e-bike (pedal-assisted bicycle), declares they possess adequate skill and competence without any reservation. Minors are allowed to use only with the written consent of a parent/guardian, and the rental contract must be countersigned by the parent (attaching an identity document); the parent, by signing the contract, assumes all responsibilities outlined in the articles and by the civil code and authorizes the minor to use the bicycle or e-bike under the terms specified in these regulations.
- The bicycles and e-bikes are intended for use as a means of tourist transport and should be treated with care. It is strictly prohibited to use them for sports activities, including jumps and stunts. The vehicle cannot be given to other parties for use. It is also forbidden to transport them on private or public vehicles and to install any accessory or bracket for private use.
- The user is responsible for the vehicle until its return to the manager and is liable for damages caused to themselves, the bicycle, third parties, and objects during the rental period. No compensation can be sought from the manager.
- During the rental, the user has no insurance coverage, and the bicycle is not covered by third-party liability insurance. The user must therefore comply with the road traffic regulations. The manager declines all liability in the event of improper use of the vehicle or non-compliance with road traffic regulations.
- To rent a pedal-assisted bike or e-bike, the user must first make a reservation with online payment on www.ebikelagomaggiore.it or [/.com](http://.com), or by emailing info@ebikelagomaggiore.com, following the instructions provided on the website or through email/SMS sent after their rental request. By making the payment, the user accepts all the terms and conditions of the regulations and rental contract without reservations. Rentals shorter than eight hours must be agreed upon with the manager by email at info@ebikelagomaggiore.com and can only be carried out on-site and at fixed times (8:30/13:30). The e-bike can be rented on-site, at Nebbiuno (NO) via per Meina, at the e-bike parking lot no. 12, or with transportation and pick-up of the e-bike within the areas indicated on the "lake routes map", with rates listed in the "Transport Rates" price list. Delivery with transportation will only be made on paved roads covered by GSM phone connection. To use the transport and pickup service, the user must have temporary accommodation at a tourist facility: hotel, guesthouse, campsite, B&B, farmhouse, etc., to be specified when booking. Bookings cannot be canceled. However, up to 24 hours before the rental, the user can change the rental date by sending an email to info@ebikelagomaggiore.com, specifying the new rental date; availability should be checked beforehand on the online booking system. The manager will send a booking confirmation email upon receipt of the request. Rentals are not carried out in the event of rain or severe bad weather, so bookings made and not executed can be redeemed at the earliest possible date or whenever the user deems appropriate, subject to e-bike availability. Traditional bicycle rentals, however, are carried out directly at the e-bike parking lot.
- Before the delivery of the bicycle, after having checked the vehicle, the user must present a valid ID/passport/driver's license and a credit card (non-rechargeable), which will be photocopied. Additionally, before renting the e-bike, a cash deposit is required with the following amounts: € 50.00 for 3.5 hours rental - € 100.00 for 1-day rental - € 150.00 for 2 to 3 days rental - € 250.00 for 3 to 7 days rental. The deposit will be refunded at the end of the rental after checking the bike's condition (any damages or breakages) and the equipment returned by the user. Alternatively, a credit card can be left as a deposit for the entire rental duration. No deposit is required for renting traditional bicycles. Rental specifics and various: all bicycles are rented with an anti-theft cable and puncture-proof liquid in the inner tube. Puncture kits can be rented for €1.50. If used, the cost is € 10/15.
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- The manager can inspect users during the bicycle's use and can request its immediate return if they notice a breach of contractual rules or misuse of the vehicle. The manager can refuse to rent to individuals under the influence of alcohol or drugs and for other reasons at the manager's sole discretion.
- In the event of lost keys or accessories for the e-bike and rented equipment, the user will bear all repair costs. In the case of damages to the e-bike or rented equipment, all costs necessary for original restorations will be borne by the user. Repair estimates will be provided directly to the user by the official dealers: Cube and Haibike, our suppliers. In the event of total theft, the user will compensate the manager the total list price of the stolen e-bike. The prices for rental models are as follows: Haibike SDuro hardline 4.0 €2,199.00 - Haibike SDuro fullnine 5.0 €2,899.00 - Haibike SDuro fatsix 6.0 €2,999.00 - Haibike SDuro allmtn 5.0 €2,999.00 Haibike SDuro allmtn 6.0 €3,699.00 - Cube Stereo Hybrid 120/400 €2,799.00 - Cube Reaction Hybrid hpa 500 €2,799.00 - Cube Reaction Hybrid One 400 €1,799.00. In case of e-bike theft, the user must present the manager with a copy of the police report made on the day of the theft and simultaneously pay the amount equivalent to the value of the stolen e-bike. The amount, in case of retrieval, will be refunded after verifying the damages to the bike.
- The e-bike must be returned according to the times and places mentioned in the rental contract. The e-bike must be handed over exclusively to the manager, not to third parties, to carry out checks on the e-bike and equipment. Returning the e-bike outside the rental time, without agreed authorization, will incur a penalty of €25/hour. Non-return of the e-bike without prior communication and authorization from the manager will be considered theft and will be reported to the competent judicial authority.
- The user can request the manager to pick up the e-bike, the cost of which will be specified based on transport rates on the "lake routes map". The pickup timing must be agreed upon by phone according to availability. Until the e-bike is returned, the user remains responsible for the vehicle; the manager is not obliged to intervene, so failure to intervene cannot be grounds for contractual default.
- The rental and use of the bicycles presuppose the user's knowledge and unconditional acceptance of these regulations, the rental rates, and hours. The manager of the asset is ebikelagomaggiore, based in via per Meina no. 11 at Nebbiuno (NO) – VAT No. 01258410032. Anything not mentioned in these regulations is governed by the civil codes. Any dispute arising between the parties will be settled in the Verbania court.
- Before rental: CHECK BIKE CONDITIONS After rental:

Date _____

Customer Signature _____ Customer
Signature _____

Manager Signature _____ Manager Signature _____

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